

# CORONAVIRUS COVID-19

## FAQs

March 19, 2020

Below is a list of frequently asked questions (FAQs) and answers. As this is a fluid situation, this document will be continuously updated.

### **CURFEW/ENTERTAINMENT DISTRICT**

#### **Has the city implemented a curfew citywide?**

At this time, there is only a curfew within the city's Entertainment District from 12 a.m. to 5 a.m. each day. This curfew does not include business employees going to or from work.

#### **What is considered the Entertainment District?**

The Entertainment District borders are defined as follows: Fifth Street on the South, 16 Street on the North, Washington Avenue on the West, and Ocean Drive on the East.

#### **Are the beaches open?**

All beaches citywide are CLOSED until further notice by order of Miami-Dade County.

#### **Is the beachwalk or baywalk open?**

The city's beachwalks and baywalks will remain open to pedestrians ONLY.

Bicycles, scooters, skateboarding, in-line skating, roller skating, motorized means of transportation, and any other mobility devices (except for wheelchairs and other motorized means of transportation used by disabled persons) shall be PROHIBITED on the city's beachwalks and baywalks.

### **RESTAURANTS & OTHER BUSINESSES**

#### **Are all restaurants and bars closed citywide?**

All restaurants and bars are closed citywide for on-premise service of customers until further notice. However, these establishments may operate their kitchens for the purpose of providing delivery, drive-through, pick-up or take-out services only, from 5 a.m. until midnight each day.

#### **What is considered take-out?**

Walking into a restaurant, cafeteria or counter/window to retrieve food. Some restaurants may offer drive-through or curbside walk-out services. Do not expect dine-in (sitting at tables and chairs inside the restaurant and/or sidewalk café) to be open anywhere in Miami Beach.

#### **Can a customer walk-in and order to-go?**

If the restaurant offers this option, you may be able to walk-in and order items to go. However, in order to avoid extended wait times and exposure to other people, we highly recommend ordering ahead of time, prior to pick-up (or ordering delivery if that's an option). Many restaurants have online ordering apps or website options to place an order; this is a good time to use those options.

## **What's the list of all establishments beyond restaurants that are closed?**

Restaurants must close for service on-premises (take-out and delivery remains open until midnight each day)

Parks, beaches, recreational facilities and Monument Island

Museums, memorials and cultural institutions

Public and private schools, colleges and educational institutions

All bars and nightclubs

Movie theaters

Sidewalk cafes

All city parking garages and surface lots

Gymnasiums and fitness centers, unless the gym is (i) an amenity of a residential building, or (ii) an amenity of a hotel, if the hotel gym has a capacity of 10 or less

All non-essential retail and commercial establishments, as provided in Miami-Dade County Emergency Order 07-20

Curfew: a 12 a.m. to 5 a.m. curfew is in effect in the City's entertainment district (5th Street to 16th Street, and Ocean Drive to Washington Avenue)

## **What types businesses are not required to close?**

Grocery stores, convenience stores

Restaurants may remain open until midnight each day for take-out and delivery only, subject to social distance separation of at least 6 feet between patrons

Hospitals, pharmacies, and health care providers (including doctor's offices, rehab centers and urgent care centers),

Gas stations and auto-repair facilities

Banks

Hotels (however, restaurants, banquet halls, bars, and nightclubs, spas, and certain gyms within hotels are closed)

Religious institutions and places of worship, subject to occupancy limits of no more than 10 persons, and social distance separation

Hardware stores

Contractors & other tradesman who provide maintenance and repair services, such as appliance repair, extermination, and sanitation

Businesses that provide postal/shipping services and other office products

Laundry service providers

Childcare facilities providing services to groups of 10 or fewer (subject to limitations in County Emergency Order 07-20)

Home-based care for seniors, adults or children

Nursing homes and adult care centers

Professional services, such as legal and accounting

Landscaping and pool care services

Pet supply stores

Open construction sites

Waste management services

City's beachwalks and baywalks remain open for pedestrian use only (no bicycles, scooters, skateboarding, and similar devices, except wheelchairs for use by disabled persons)

## **Who can I contact with questions or concerns related to my business?**

For questions regarding your business, please email [MBBiz@miamibeachfl.gov](mailto:MBBiz@miamibeachfl.gov)

## **Are there financial assistance programs available?**

The State of Florida Emergency Bridge Loan Program, Short Time Compensation Program (Florida Department of Economic Opportunity) and Mom and Pop Small Business Grants are all detailed on the city's web page at [www.miamibeachfl.gov/coronavirus](http://www.miamibeachfl.gov/coronavirus)

## **PARKING**

### **Are parking garages closed?**

All city owned parking garages and surface lots citywide will only be open to residents with proof of residency and access card holders.

### **How does the city know which vehicles are from residents?**

The Parking Department has a resident parking registration that offers residents discounted parking citywide. Residents must register their vehicle to park within city owned parking lots and garages. For this temporary parking accommodation we are waiving some requirements to facilitate the registration process. Please visit [MiamiBeachFl.gov/coronavirus](http://MiamiBeachFl.gov/coronavirus) for more information on how to enroll.

### **Can I park in a loading zone?**

Loading zone restrictions are still in affect, please heed to all posted signage when parking throughout the city.

## **CITY SERVICES**

### **Is City Hall open?**

City Hall remains open, but a limited amount of staff are on-site. Please call and confirm any previously scheduled meetings before arriving.

### **Is the Customer Service Center open?**

For specific questions regarding city services, please call our city hotline at 305.604.CITY (2489), open Monday through Friday from 8 a.m. to 10:30 p.m. Although, the Customer Service Center will be open from 10 a.m. - 2 p.m., we encourage you to use the online Customer Service Center tool.

### **Is the Building Department open?**

Yes, the Building Department is open with slightly modified services being performed in City Hall. Drop-off for plans will be located on the First Floor of City Hall only.

We encourage you to use any online services or email your questions to [bpi@miamibeachfl.gov](mailto:bpi@miamibeachfl.gov). The North Beach Building Department Satellite Office is closed.

### **Is the Code Compliance Office open?**

The Code Compliance Office is closed to walk-ins. Residents or businesses that need assistance should call Code Compliance at 305.673.7555.

## **COVID-19 TESTING**

### **Are there any testing locations on Miami Beach?**

Currently, there are no testing locations on Miami Beach.

## **PARKS & RECREATION**

### **Which parks are closed?**

All parks and recreational facilities are CLOSED until further notice by order of Miami-Dade County. This includes all public pools, the tennis centers, golf courses, playgrounds and dog parks.

## **TRANSPORTATION**

### **Is the trolley going to continue to operate?**

At this time, trolley operations will continue to operate their normal schedule. The trolley operates Monday – Saturday from 6 a.m. to midnight and on Sunday, 8 a.m. to midnight.

### **Are the trolleys being cleaned?**

Yes, all high touch areas, including buttons, handholds, pull cords, and rails are being cleaned more frequently. The city and trolley operator have also established dedicated stations with personnel sanitizing all trolley vehicles throughout the day.

## **MISCELLANEOUS**

### **How can I apply for assistance if my employer has laid me off?**

Department of Economic Opportunity (DEO) offers reemployment assistance for those who have been or will be quarantined by doctors or a government agency, those who have been laid off or sent home for an extended period of time due to COVID, or those caring for an immediate family member. This program provides temporary wage replacement to those who are out of work of no fault of their own. For details, visit: [www.floridajobs.org](http://www.floridajobs.org) to apply, it is handled by CONNECT. You can also call 1.800.681.8102.

### **Can I continue our construction project/ home renovation?**

At this time, you can continue construction projects, but workers should be in groups of 10 or less in order to keep your site, the workers and residents safe.

## **FREQUENTLY ASKED QUESTION PER THE CDC**

### **Can someone spread the virus without being sick?**

People are thought to be the most contagious when they are most symptomatic (the sickest). Although some spread might be possible before people show symptoms, this is not thought to be the main way the virus spreads according to the latest reports.