



REOPENING PERSONAL CARE

MANDATORY REQUIREMENTS

- **Personal Grooming, Massage and Tattoo Establishments must follow City of Miami Beach Retail Guidelines as well as** Miami-Dade County guidelines that can be found in [The New Normal Guidebook](#)
- **All individuals and businesses must follow general reopening guidelines in the Miami-Dade County New Normal Guidebook (page 21 and 41)**
<https://www.miamidade.gov/information/library/new-normal.pdf>

*Items in bold are mandatory

- I. **Workforce Protection**
 - a. **Within the shop, a minimum of six feet (6') distance between customers, except for families residing at that same dwelling**
 - b. **Capacity limited to 50% of building occupancy as required by law**
 - c. As possible, install plexiglass barrier between salon chairs
 - d. **Only the customers receiving the service may enter the shop (except for a an adult accompanying a minor or someone requiring assistance)**
 - e. **All services require an appointment; appointments must be recorded for tracking purposes and for the notification of others that may have been present in the shop, if a positive COVID-19 case is reported**
 - i. **Customers must wait outside of the business (practicing social distancing) or in their cars until they are called for their appointment**
 - ii. **A paging system may be utilized similar to what restaurants use, so that customers do not congregate outside of or around the shop**
 - iii. **Walk-ins are prohibited**
- II. Employee protection
 - a. **Employees to wear masks and gloves at all times**, the use of face shields is strongly encouraged
 - b. **Employees must not share tools**
 - c. **Service Providers and Artists must wear single-use aprons**
- d. **Any face to face service requires a face shield being worn by the groomer/ stylist (e.g., beard/ mustache, eyelashes, eyebrow, facial)**
- III. Non-employee Protection
 - a. **Customers to wear face masks (coverings may be removed for a short time when necessary to perform face services as instructed by groomer/stylist)**
 - b. Provide customers with disinfection spray to apply on entry/exit
- IV. Business Process Adaptations
 - a. **Cleaning and disinfecting agents must be EPA registered and labeled as bactericidal, virucidal and fungicidal**
 - i. **Reception and Retail Area**
 1. **Discard old magazines and other non-essential items in the waiting area that cannot be disinfected**



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2. **Wipe down all soft surfaces (couches, chairs) with water and a clean towel**
 3. **Clean and disinfect all hard, non-porous surfaces such reception counter, computer keyboard, phones, door handles, light switches and point of sale equipment**
 4. **Clean and disinfect all shelving, glass and display cases; keep product containers clean and dust free**
 5. **Place signage in window to notify customers of your diligence in practicing proper infection control**
- ii. **Workstations – this must be performed after each service(s) provided to the customer**
1. **Clean and disinfect all non-porous implements used in your services (immersion, spray or wipe)**
 2. **Store properly disinfected implements in closed containers**
 3. **Clean and disinfect all electrical implements used in your services**
 4. **Clean and disinfect chairs and headrests; consider barrier methods on chairs such as disposable paper drapes or towels that can be laundered after each client**
 5. **Clean and disinfect workstation, rolling carts, drawers and any containers used for storage**
 6. **Ensure that single use porous items are new**
 7. **All items on a nail station must either be new, never used, or cleaned and disinfected (stored in a closed container until ready to use)**
 8. **Waste must be doubled-bagged and disposed of daily; if applicable, as in the case of tattoo studios, waste must be picked up and disposed of by a medical waste company**
- iii. **Treatment Rooms/Laundry/Shampoo Bowls/Pedicure Bowls**
1. **Clean and disinfect any appliances used**
 2. **Clean and disinfect treatment tables**
 3. **Ensure all single use items are new**
 4. **Empty wax pots, completely clean and disinfect, and refill with new wax**
 5. **Any used linens, must be washed and dried on the HOT temperature setting**
 6. **All clean linens must be stored in closed covered cabinets**
 7. **Launder (porous) or disinfect (non-porous) all capes**
 8. **Clean and disinfect all shampoo bowls, handles, hoses, spray nozzles and shampoo chairs after each use**
 9. **Clean and disinfect pedicure bowls after each use**
- b. **Washing hair before a cut is compulsory**
- c. Encourage paperless transactions and offer to email receipts if possible
- d. **All staff must wash hands before and after each service; if possible, it is recommended to wash hands in front the customer**
- e. **Applicable guidelines for business operations must be followed:**
1. <http://www.floridahealth.gov/environmental-health/tattooing/>
 2. [Florida Beauty Salon and Barber Shop requirements](#)
 3. [COVID-19 Update from Florida State Massage Therapy Association \(FSMTA\)](#)