

CORONAVIRUS COVID-19

FAQs

March 23, 2020

SAFER AT HOME ORDER

Minimizing contacts through social distancing measures is critical to the City's efforts to avoid the risk of COVID-19 infection within the City. In furtherance of such efforts, the City of Miami Beach has issued a "Safer at Home" Emergency Order, effective 12:01 a.m. on March 24, 2020 requiring all persons living in the City to remain in their homes to the maximum extent possible, except to engage in essential activities as set forth in the Order. All public and private gatherings of any number of people occurring outside a residence are prohibited, except to engage in essential activities.

All residents and visitors may engage in the following activities:

- Essential retail and commercial activities, such as groceries; medical care; restaurants; for pick up, take out or delivery; banking; and other activities listed in the Order;
- Outdoor recreational activities in areas not otherwise CLOSED;
- Religious activities, subject to distance separation rules;
- Personal support activities, to care for family members or friends;
- Work in support of essential activities, including work to or from essential retail and commercial businesses permitted to remain open by County Emergency Order or City Emergency Order

At all times, residents and visitors shall adhere to social distancing practices, such as

- maintaining a distance of at least six (6) feet away from others,
- washing hands with soap and water for at least twenty seconds or using hand sanitizer,
- covering coughs or sneezes (into the sleeve or elbow, not hands),
- regularly cleaning high-touch surfaces, and
- not shaking hands.

Residents and visitors are strongly encouraged to limit all of their travel, except as absolutely necessary. Persons at high risk of severe illness from COVID-19 and people who are sick are strongly encouraged to stay in their residence to the extent possible, except as necessary to seek medical care.

CURFEW/ENTERTAINMENT DISTRICT

Has the city implemented a curfew citywide?

The city has established a general curfew throughout the City. The curfew will be in effect daily from 12:00 a.m. (midnight) to 5:00 a.m., and shall include but not be limited to the prohibition on pedestrian and vehicular movement, standing and parking, except for the provision of designated essential services such as fire, police and hospital services, including the transportation of patients thereto, utility emergency repairs, emergency calls by physicians, and food delivery services

Are the beaches open?

All beaches citywide are CLOSED until further notice by order of Miami-Dade County

Is the beachwalk or baywalk open?

The city's beachwalks and baywalks will remain open ONLY for pedestrians.

Bicycles, scooters, skateboarding, in-line skating, roller skating, motorized means of transportation, and any other mobility devices (except for wheelchairs and other motorized means of transportation used by disabled persons) shall be PROHIBITED on the city's beachwalks and baywalks.

HOTELS, RESTAURANTS & OTHER BUSINESSES

Are hotels required to close?

Commercial lodging establishments (including hotels, suite hotels, hotel units within apartment hotels, hostels, dormitories, motels, and temporary vacation rentals/short term rentals) must CLOSE to guests and renters by 11:59 p.m. on Monday, March 23, 2020, subject to the exceptions set forth in the City's Order.

Are all restaurants and bars closed citywide?

All restaurants and bars are closed citywide for on-premise service of customers until further notice. However, these establishments may operate their kitchens for the purpose of providing delivery, drive-through, pick-up or take-out services only, from 5 a.m. until midnight each day.

What is considered take-out?

Walking into a restaurant, cafeteria or counter/window to retrieve food. Some restaurants may offer drive-through or curbside walk-out services. Do not expect dine-in (sitting at tables and chairs inside the restaurant and/or sidewalk café) to be open anywhere in Miami Beach.

Can a customer walk-in to order to-go?

If the restaurant offers this option, you may be able to walk-in and order items to go. However, in order to avoid extended wait times and exposure to other people, we highly recommend ordering ahead of time, prior to pick-up (or ordering delivery if that's an option). Many restaurants have online ordering apps or website options to place an order; this is a good time to use those options.

What's the list of all establishments beyond restaurants that are closed?

All restaurants, bars, nightclubs, dance halls, halls for hire (including restaurants, bars, nightclubs, banquet halls, ballrooms, or similar establishments operating within hotels), private clubs and similar businesses are required to CLOSE for on-premises service of customers until further notice.

All hair and nail salons as well as tattoo parlors are required to close.

hotels are CLOSED, however restaurants within hotels may remain open for take-out or delivery services only

All movie theaters, bowling alleys, arcades, live performance venues, gymnasiums and fitness centers (EXCEPT for an amenity of a residential building; or located within any single-occupant office building) must also remain closed until further notice.

In addition to the closure of all massage therapy centers and spas required by Miami Dade County Emergency Order 07-20, massage therapy centers or spas operating within hotels will be CLOSED.

In addition to the above, all non-essential retail and commercial establishments pursuant to Miami-Dade County Emergency Order 7-20 must close, effective 9:00 p.m. on March 19, 2020.

MIAMI BEACH

WHAT ESTABLISHMENTS MAY REMAIN OPEN?

- Grocery stores, convenience stores
- Restaurants may remain open until midnight each day for take-out and delivery only, subject to social distance separation of at least 6 feet between patrons
- Hospitals, pharmacies, and health care providers (including doctor's offices, rehab centers and urgent care centers),
- Gas stations and auto-repair facilities
- Banks
- Religious institutions and places of worship, subject to occupancy limits of no more than 10 persons, and social distance separation
- Hardware stores
- Contractors & other tradesman who provide maintenance and repair services, such as appliance repair, extermination, and sanitation
- Businesses that provide postal/shipping services and other office products
- Laundry service providers
- Childcare facilities providing services to groups of 10 or fewer (subject to limitations in County Emergency Order 07-20) Home-based care for seniors, adults or children
- Nursing homes and adult care centers
- Professional services, such as legal and accounting
- Landscaping and pool care services
- Pet supply stores
- Open construction sites
- Waste management services

For the complete text of essential businesses which may remain open, please review Miami-Dade County Emergency Order 07-20.

Are marinas open?

Per Amendment No.2 to Miami-Dade County Emergency Order 06-20, all marinas and boat launches are closed as of 11:59 on March 21, 2020.

Who can I contact with or concerns related to my business?

For questions regarding your business, please email MBBiz@miamibeachfl.gov

Are there financial assistance programs available?

The State of Florida Emergency Bridge Loan Program, Short Time Compensation Program (Florida Department of Economic Opportunity) and Mom and Pop Small Business Grants are all detailed on the city's web page at www.miamibeachfl.gov/coronavirus

Do apartment buildings need to close their common areas?

No. The city's Orders have not required the closure of common areas within residential buildings, such as pools or fitness centers. However, the City encourages property managers and condominium associations to implement their own social distancing measures, including closure of such areas if deemed necessary.

Is construction affected?

At this time, construction sites are not required to close. Construction crews should be screening daily on-site prior to entering the building. Workers should be in groups of 10 or less to keep everyone safe.

CITY SERVICES

Is City Hall Open?

City Hall remains open, but a limited amount of staff are on-site. Please call and confirm any previously scheduled meetings before arriving.

Is the Customer Service Center open?

For specific questions regarding city services, please call our city hotline at 305.604.CITY (2489), open Monday through Friday from 8 a.m. to 10:30 p.m. The Customer Service Center will be open from 10 a.m. - 2 p.m., we encourage you to use the online Customer Service Center tool.

Is the Building Department open?

Yes, the Building Department is open with slightly modified services being performed in City Hall. Drop-off for plans will be located on the of First Floor of City Hall only.

We encourage you to use any online services or email your questions to bpi@miamibeachfl.gov. The North Beach Building Department Satellite Office is closed.

Is the Code Compliance Office open?

Code Compliance walk-ins are closed. Residents or businesses that need assistance should call Code Compliance at 305.673.7555.

COVID-19 TESTING

Are there any testing locations on Miami Beach?

There are not currently any testing locations on Miami Beach

What to do if I feel that I was exposed to COVID-19?

The Florida Department of Health recommends that you call your primary doctor or the county health department to describe your symptoms. They will decide whether you need to be tested. If you wish to speak to someone, the Florida Department of Health has established a Call Center available 24 hours a day, 7 days a week at 1.866.779.6121

If at any point, you feel that you need emergency personnel, please dial 9-1-1 and inform the call taker that you may have been exposed to COVID-19.

PARKING

Are parking garages closed?

All city owned parking garages and surface lots citywide will only be open to residents with proof of residency and access card holders.

How does the city know which vehicles are from residents?

The parking department has a resident parking registration that entitles you for discounted parking citywide. Residents must register their vehicle to park within city owned parking lots and garages. For this temporary parking accommodation we are waiving some requirements to facilitate the registration process. Please visit MiamiBeachFl.gov/coronavirus for more information on how to enroll.

Can I park in a loading zone?

Loading zones restrictions are still in affect, please heed to all posted signage when parking throughout the city.

PARKS & RECREATION

Which parks are closed?

All parks and recreational facilities are CLOSED until further notice by order of Miami-Dade County. This includes all public pools, the tennis centers, golf courses, playgrounds and dog parks.

TRANSPORTATION

Is the Miami Beach Trolley still operating?

Starting Saturday, March 21 until further notice, all Miami Beach Trolleys will only operate from 8 a.m. to 7 p.m. from Monday through Sunday with a decreased service frequency. Passengers should expect 30-minute wait times on all routes. Additionally, the 11 Street Loop will be eliminated until further notice. To track the trolley in real-time, download the Miami Beach e-Gov app.

Will Miami-Dade Transit continue to operate?

Miami-Dade Transit's Metrobus system will continue to run weekday routes across Miami-Dade County with reduced frequencies.

The following Miami Beach routes may experience reduced frequency on weekdays: 79, 103, 110, 112, 113, 119, 120 and 150.

Metrobus weekend services will remain operating as published and will be monitored closely.

Customers are encouraged to use contactless, online and mobile payment methods to ride transit and the County's online services and mobile application (Go Miami-Dade Transit) to stay connected.

Are the trolleys being cleaned?

Yes, all high touch areas, including buttons, handholds, pull cords, and rails are being cleaned more frequently. The city and trolley operator have also established dedicated stations with personnel sanitizing all trolley vehicles throughout the day.

MISCELLANEOUS

How can I apply for assistance if my employer has laid me off?

Department of Economic Opportunity (DEO) has a reemployment assistance for those who have been or will be quarantined by doctors or a government agency, those who have been laid off or sent home for an extended period of time due to COVID, or those caring for an immediate family member. This program provides temporary wage replacement to those who are out of work of no fault of their own. For details, visit: www.floridajobs.org to apply, it is handled by CONNECT. You can also call 1.800.681.8102.

Can I continue our construction project/ home renovation?

At this time, you can continue construction projects, but workers should be in groups of 10 or less and in order to keep your site, the workers and residents safe.

FREQUENTLY ASKED QUESTION PER THE CDC

Can someone spread the virus without being sick?

People are thought to be the most contagious when they are most symptomatic (the sickest). Some spread might be possible before people show symptoms; there have been reports of this occurring with this new coronavirus, but this is not thought to be the main way the virus spreads.