



REOPENING MIAMI BEACH

CITY OF MIAMI BEACH PARKING DEPARTMENT COVID-19 (CORONA VIRUS) - VALET PARKING

Requirements, Safety Guidelines & Precautions

Pursuant to Miami-Dade County Hotel Operational Standards, the following is required:

- **Valet will not be an option where onsite parking is available.**
- **Where parking is unavailable, valet may be utilized.**
- **Valet operator will step away six (6) feet after opening car door (visual markers should be placed on the ground to assist).**
- **After parking, vehicle operator will switch or sanitize gloves prior to servicing the next vehicle”.**

As a valet parking service provider, potential sources of exposure include having close contact with fellow employees and customers with COVID-19, or touching surfaces touched or handled by a person with COVID-19. The following are COVID-19 safety guidelines and precautions recommended by the CDC (Center for Disease Control). These are in place to keep everyone safe, including valet parking employees and customers.

Stay home if you are sick:

- If you develop a fever, or symptoms such as a cough or difficulty breathing, call your healthcare provider for medical advice and guidance before visiting their office.
- You should not return to work until the criteria to discontinue home isolation are met, after talking with your doctor or nurse.
- CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain, especially in areas where there may be a lot of infected people.
- Cloth face coverings may prevent people who don't know they have the virus from transmitting it to others.

Limit contact:

- Disposable steering wheel covers are encouraged when moving vehicles.
- All keys/fobs should be sterilized with disinfectant.
- All high-touch areas such as the gear shift, handles and window switches are wiped down with disinfectant upon accepting the vehicle and again when returned to the customer. A steering wheel tag indicates that a vehicle was sanitized.
- Avoid providing pooled rides with other valet attendants.
- Avoid close contact with customers, when possible.
 - Keep a distance of at least 6 feet from customers when you are outside the vehicle.
 - Consider asking customers to handle their own personal bags and belongings during pick-up and drop-off.
- Avoid using the recirculated air option for the car's ventilation during transport of the vehicle to/from valet storage location; use the car's vents to bring in fresh outside air and/or lower the vehicle windows.
- Avoid offering items such as water bottles or magazines often provided for free to customers.



REOPENING MIAMI BEACH

- Avoid contact with surfaces frequently touched by passengers or other drivers, such as door frame/handles, windows, seatbelt buckles, steering wheel, gearshift, signaling levers, and other vehicle parts before cleaning and disinfecting

Clean and disinfect:

- Valet parking employee work areas should be cleaned and documented regularly. This includes podiums, door handles, keyboards, time clocks and desks.
- Get and carry cleaning and disinfectant spray or disposable wipes and disposal trash bags with you.
- Follow the directions on the cleaning product's label.
- At a minimum, clean and disinfect frequently touched surfaces in the vehicle upon taking possession and returning the vehicle to the customer.
- Appropriate disinfectants for hard non-porous surfaces include:
 - EPA's Registered Antimicrobial Products for Use Against Novel Coronavirus SARS-CoV-2external icon
 - Diluted household bleach solutions prepared and used according to the manufacturers label for disinfection if appropriate for the surface.
 - Alcohol solutions with at least 70% alcohol.

Practice everyday preventive actions:

- Avoid touching your eyes, nose, or mouth.
- Proper hand hygiene is an important infection control measure. Keep in mind where you can access and use facilities with soap and water during your shift. Wash your hands regularly with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer containing at least 60% alcohol.
- Key times to clean hands include:
 - Before, during, and after taking possession of the vehicle.
 - Before eating food.
 - Before and after using the toilet.
 - After blowing your nose, coughing, or sneezing.
- Additional times on the job to clean hands include:
 - Before and after work shifts
 - Before and after work breaks
 - After handling passengers' personal belongings, if unavoidable.
 - Between valet rides and after handling/exchanging money.
 - After putting on, touching, or removing cloth face coverings.
 - Before wearing and after removing gloves.
 - Before and after pumping gas.
- Carry tissues with you to use when you cough, sneeze, or touch your face. Throw used tissues in the trash.

Valet Parking Customer:

- Ask customers to wear a cloth face covering and cover their mouth and nose with tissues if they cough or sneeze. Ask the customer to dispose of the tissues after exiting the vehicle.
- Immediately report any passengers intentionally spreading their germs in car interior to management, and/or the authorities, as appropriate.



REOPENING MIAMI BEACH

What steps should valet parking companies take?

The valet parking companies should develop and share a set of COVID-19 response measures to inform and help protect valet parking employees and customers. They should:

- Consider implementing a daily health screening check point, including taking employee temperature, and log for all employees entering the workplace.
- Actively encourage sick employees to stay home.
- Provide employees with where to find accurate information about COVID-19, its symptoms, and how it spreads.
- Encourage the use of and assistance in acquiring hand sanitizer and disposable wipes and cleaning products so that commonly touched vehicle surfaces can be wiped down by valet parking attendants.
- Develop policies and technology options that allow and prioritize contactless transactions that limit or eliminate close contact and the sharing of items such as pens and electronic signature pads between valet parking attendants and customers.

Ask employees reporting to work the following questions:

- Are you ill, or caring for someone who is ill?
- Have you had contact with someone diagnosed with COVID-19?
- Live in or visit a place where COVID-19 is spreading?
- Since your last day of work, or do you presently have you any of these symptoms?
 - Cough
 - Shortness of breath or difficulty breathing
 - Or at least two of these symptoms
 - Fever (100.4 or greater)
 - Chills
 - Repeated shaking with chills
 - Muscle pain
 - Headache
 - Sore throat
 - New loss of Taste or smell
 - Employees who have symptoms of acute respiratory illness are recommended to notify their supervisor and stay at home.

Where can I get more information?

Stay informed. Review health and safety measures taken by your valet parking company about COVID-19. See these sources for more information on worker and customer exposures to COVID-19:

- CDC Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 (COVID-19)
- [NIOSH Workplace Safety and Health Topic website](#)
- [CDC COVID-19 website](#)
- [OSHA COVID-19 websiteexternal icon](#)
- CDCINFO: 1-800-CDC-INFO (1-800-232-4636) | TTY: 1-888-232-6348 | [website](#)
- <https://www.cdc.gov/coronavirus/2019-ncov/community/critical-workers/implementing-safety-practices.html>