MIAMIBEACH

City of Miami Beach

Sidewalk Cafe Index Manual

(As of 8-18-21)

Table of Contents

Introduction

The purpose of this manual is to provide information about the city's Cafe Index program. This includes information on the areas assessed, assessment instructions, data analysis and collection, and next steps. Cafes that are assessed include (As of January 2020):

Objective

To monitor impacts of recently implemented initiatives in order to identify areas of improvement and assure the quality of services.

Background

Sidewalk Café Index

Sidewalk Café Index

Will use Yes/No for each of the criteria below leading to a score from 1 Extremely well maintained/excellent customer service to 6 Poorly maintained/poor customer service & need to force a picture or email where indicated (P&E).

5 Yes = 1 score
4 Yes = 2 score
3 yes = 3 score
2 yes = 4 score
1 yes = 5 score
0 yes = 6 score

Cleanliness /Appearance

Sidewalk Well- Maintained
- No sidewalk stains   P
- No graffiti or advertisements   P
- No litter on ground   P
- No standing water/organic material   P
- Odor free

Sidewalk Furniture Well-Maintained
- Table clean, attractive and orderly
- Chairs clean, attractive and orderly
- Umbrella clean, attractive and orderly
- Furniture safe – high quality, design, and materials
- Signage well maintained and usable
  Pull down comment for informational purposes
  • Furniture damaged
  • Furniture stained
  • Furniture signs of deterioration

Sidewalk Usable
- No physical or visual barriers around permitted area   P&E

- No stacking or pilling of chairs and storage of dishes/silverware   P&E
- No specials board   P&E
- No advertising and/or special signage (including on tables) signs   P&E
- No food displays
  Pull down comment for informational purposes
  - Furniture blocking walkway
  - Planters on sidewalk
  - 1 menu board every 50 ft

Customer Service
Menu Well-Presented
- Menu provided with prices listed adjacent to item   P&E
- Specials listed in menu or provided on separate menu with prices listed adjacent to item with terms & conditions
- Automatic sharing fees/charges on menu in minimum 14-point font or N/A
- Gratuity/service charge explained on all menus in minimum 14-point font and same % on each menu
- Corkage fee or set up fee disclosed on menu or N/A
  Pull down comment for informational purposes
  - Specials provided verbally not on a menu
  - Discount listed not adjusted on bill/check
  - Sharing fee not on menu but charged
  - Menu item change requested but price not provided

Check/Bill Well-Presented
- Electronic or paper bill provided
- Itemized gratuities/tip
- Itemized service charge, corkage fee, set up fee, or sharing fee
- Itemized resort tax and sales tax
- Gratuity calculated on pre-tax sale amount of food/drinks and service charges (if applicable)
  Pull down comment for informational purposes
  - Tipping not clear on menu or wrong tip calculated
  - Had to request bill

This section will be a selection of one observation resulting in the score indicated:

Hawking Observation
- No hawking experienced or observed (1 score)
- One instance of hawking observed (2 score) E
- Two instances of hawking observed (3 score) E
- Three instances of hawking observed (4 score) E
- Four instances of hawking observed (5 score) E
- Five or more instances of hawking observed (6 score) E

Pull down comment for informational purposes
- Aggressive hawking – verbal
- Aggressive hawking – use of menu
- Aggressive hawking – use of card/coupons
- Aggressive hawking – following customers
- Aggressive hawking – blocking pedestrian path
- Aggressive hawking – host/hostess on two sides of pedestrian path

Pull down comment for general informational purposes
- Live entertainment or speakers
- Single use plastic beverage or stirrers
- Café furniture within 5 feet of an alley, pedestrian crosswalk or corner curb out
- Café furniture within 10 feet of bus bench/shelter
- Plastic bag provided for single use carry out

Scheduling

The hours of operation vary from cafe to cafe. Cafe index assessments are scheduled as follows:

Monday to Sunday:

- I. 8:00AM to 12:00PM
- II. 12:00PM to 4:00PM
- III. 4:00PM to 8:00PM
- IV. 8:00PM to 12:00PM
- V. 12:00AM to 2:00AM

	I	II	III	IV	V	Total
# of shifts	7	8	8	8	2	38

	Mon - Fri					Sat - Sun					Total
	I	II	III	IV	V	I	II	III	IV	V	
# of shifts	6	6	6	6	1	3	3	3	3	1	38

Shifts are scheduled in 2-hour increments based on time of the day to enable a valid sample.

Shifts can occur during the weekday and/or the weekend. Assessors can sign-up for shifts or be assigned; any changes to the schedule must be made at least 24 hours prior to the date of the assessment.

Based on the pilot sample size, 38 assessments per quarter are required.

Procedure

For every quarter, a schedule is created based on the shifts distribution so that assessors may sign up for a shift or multiple shifts in the schedule. Cafe assessments are to be done in tandem with trolley shifts.

Data Analysis

Scores:

Quarterly reports help to monitor the data collected. We review average scores that range from 1.0 to 6.0, with 1.0 being the best possible score. The city's goal is for 90% of the assessments to receive a score of 2.0 or better and all assessments to score 1.5 or better.

The data reports are used to identify positive/stable performance and criteria. We are able to identify issues at Café locations relating to cleanliness/appearance and customer service to address poor performance and implement strategies to improve.

Sample Size – Pilot Program:

To determine the sample size to be utilized, three factors were taken into account: population size, confidence level, and margin of error.

- Population: There are a total of 38 cafes assessed each quarter

Sample Reports:

The following is a sample report to serve as an example of how the data is presented.

The following tables show index scores of different categories for a given quarter.

The subcategory score such as (Sidewalk Well Maintained, Sidewalk Furniture Well Maintained, and Sidewalk Usable OR Menu Well Presented, Check/Bill Well Presented). is determined by adding all the individual scores for that subcategory and dividing by the total number of individual scores.

$$Subcategory\ Score\ = \frac{x}{n}$$

X = sum of all sub-factor scores
N = number of assessments

The overall Cafe Score is determined by taking the average of the subcategories: (Overall Cleanliness score, Overall customer service score, and Overall Hawking score).

$$Overall\ Cafe\ Score = \frac{(s1+s2+s3)}{3}$$

B
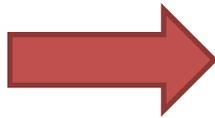
S1 = Overall Appearance/Cleanliness score
S2 = Overall customer service score
S3 = Overall hawking observation score

Report 1 - Sidewalk Café Index Score for all Cafes

	Q1	Q2	Q3	Q4	FY	% Change Prior Q	% Change Prior FY same Q	% Change Base Year
			Fiscal Year					
Overall Café Index (Target=1.5)								
Overall Café Score								
Appearance/Cleanliness — S1								
Sidewalk Well Maintained								
Sidewalk Furniture Well Maintained								
Sidewalk Usable								
Customer Service — S2								
Menu Well Presented								
Check/Bill Well Presented								
Hawking Observation — S3								

The Overall Appearance/Cleanliness Score is determined by taking the average of the subcategories: (Sidewalk Well Maintained, Sidewalk Furniture Well Maintained OR, and Sidewalk Usable).

$$Overall\ Appearance/Cleanliness\ Score = \frac{(s1+s2+s3)}{3}$$

C

S1 = Sidewalk Well Maintained
S2 = Sidewalk Furniture Well Maintained
S3 = Sidewalk Usable

The Overall Customer Service Score determined by taking the average of both the Menu Well Presented score and the Check/Bill Well Presented score.

$$Overall\ Customer\ Service\ Score = \frac{(X1 + X2)}{2}$$

D

X1= Menu Well Presented
X2= Check/Bill Well Presented

	Fiscal Year				FY	% Change Prior Q	% Change Prior FY same Q	% Change Base Year
Overall Café Index 2 or better (Target 90%)	Q1	Q2	Q3	Q4				
Overall Café Score								
Appearance/Cleanliness								
Sidewalk Well Maintained								
Sidewalk Furniture Well Maintained								
Sidewalk Usable								
Customer Service								
Menu Well Presented								
Check/Bill Well Presented								
Hawking Observation								

C → (green arrow pointing to Appearance/Cleanliness)

S1, S2, S3 (labels for Sidewalk Well Maintained, Sidewalk Furniture Well Maintained, Sidewalk Usable)

D → (arrow pointing to Customer Service)

X1, X2 (labels for Menu Well Presented, Check/Bill Well Presented)

The Overall Menu Percentage is determined by taking the average of the subcategories below:

$$\text{Overall Menu Percentage} = \frac{(X1 + X2 + X3 + X4 + X5)}{5}$$

E →
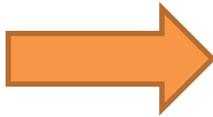
X1= Menu Provided with Prices Listed
X2= Specials Listed in Menu
X3= Sharing Fees in 14 pt. font
X4= Gratuity/service charge in 14 pt. font
X5= Corkage Fee Disclosed

Report 4 - Overall Menu Percentage=YES (Target 90%)

2K Clevelander	Fiscal Year				FY	% Change Prior Q	% Change Prior FY same Q	% Change Base Year
	Q1	Q2	Q3	Q4				
Overall Café Score								
Overall Menu Percentage=YES (Target 90%)								
Menu Provided with Prices Listed	X1							
Specials Listed in Menu	X2							
Sharing Fees in 14 pt font	X3							
Gartuity/service charge in 14 pt font	X4							
Corkage Fee Disclosed	X5							

E →

The Overall Check/Bill Percentage is determined by taking the average of the subcategories below:

$$\text{Overall Check/Bill Percentage} = \frac{(X1 + X2 + X3 + X4 + X5)}{5}$$

F →
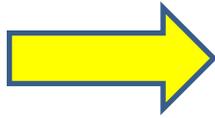
X1= Electronic or Paper Bill Provided
X2= Itemized gratuity/tip
X3= Itemized service charge/corkage fee/sharing fee
X4= Itemized resort tax and sales tax
X5= Gratuity calculated pretax

F →

Report 5 - Overall Check/Bill Percentage=YES (Target 90%)							% Change	
		Fiscal Year				FY	% Change Prior Q	% Change Prior FY same Q	% Change Base Year
2K Clevelander	Q1	Q2	Q3	Q4				
Overall Café Score								
Overall Check/Bill Percentage=YES (Target 90%)								
Electronic or Paper Bill Provided		X1						
Itemized gratuity/tip		X2						
Itemized service charge/corkage fee/sharing fee		X3						
Itemized resort tax and sales tax		X4						
Gratuity calculated pre tax		X5						

The Overall Sidewalk Well Maintained Percentage is determined by taking the average of the subcategories below:

$$\text{Overall Sidewalk Well Maintained Percentage} = \frac{(X1 + X2 + X3 + X4 + X5)}{5}$$

G →

X1= Sidewalk Stains
X2= Graffiti/Advertisements
X3= Litter
X4= Standing Water/Organic Material
X5= Odor

G →

Report 6 - Overall Sidewalk Well Maintained Percentage=YES (Target 90%)							% Change	
		Fiscal Year				FY	% Change Prior Q	% Change Prior FY same Q	% Change Base Year
2K Clevelander	Q1	Q2	Q3	Q4				
Overall Café Score								
Overall Sidewalk Well Maintained Percentage=YES (Target 90%)								
Side walk Stains		X1						
Graffiti/Advertisements		X2						
Litter		X3						
Standing Water/Organic Material		X4						
Odor		X5						

Overall Sidewalk Furniture Well Maintained Percentage is determined by taking the average of the subcategories below:

$$\text{Overall Sidewalk Furniture Well Maintained Percentage} = \frac{(X1 + X2 + X3 + X4 + X5)}{5}$$

H

X1= Table Clean Attractive and Orderly
X2= Chairs Clean Attractive and Orderly
X3= Umbrella Clean Attractive and Orderly
X4= Furniture Safe – high quality, design, and materials
X5= Signage well-maintained and usable

Report 7 - Overall Sidewalk Furniture Well Maintained Percentage=YES (Target 90%)

H

2K Clevelander	Q1	Q2	Q3	Q4	FY	% Change Prior Q	% Change Prior FY same Q	% Change Base Year
Overall Café Score								
Overall Sidewalk Furniture Well Maintained Percentage=YES (Target 90%)								
Table Clean Attractive and Orderly		X1						
Chairs Clean Attractive and Orderly		X2						
Umbrella Clean Attractive and Orderly		X3						
Furniture Safe - high quality, design, and materials		X4						
Signage well-maintained and usable		X5						

(Fiscal Year spans columns Q1–Q4)

Overall Sidewalk Usable Percentage is determined by taking the average of the subcategories below:

$$\text{Overall Sidewalk Usable Percentage} = \frac{(X1 + X2 + X3 + X4 + X5)}{5}$$

I

X1= Physical or Visual Barriers
X2= Stacking of Chairs
X3= Special Boards
X4= Advertising/Special Signage
X5= Food Display

Report 8 - Overall Sidewalk Usable Percentage=YES (Target 90%)

I

2K Clevelander	Q1	Q2	Q3	Q4	FY	% Change Prior Q	% Change Prior FY same Q	% Change Base Year
Overall Café Score								
Overall Sidewalk Usable Percentage=YES (Target 90%)								
Physical or Visual Barriers		X1						
Stacking of Chairs		X2						
Specials Boards		X3						
Advertising/Special Signage		X4						
Food Display		X5						

(Fiscal Year spans columns Q1–Q4)

Hawking Observation is a Percentage of hawking observed by criteria and determined by taking the number of each instance and dividing by the total number of hawking observation assessments. For example, if there were 20 cases of X1 (No Instances of hawking observed) out of 100 assessments then X1 would equal 20%.

$$\text{Hawking Observation} = \frac{X1}{N}, \frac{X2}{N}, \frac{X3}{N}, \frac{X4}{N}, \frac{X5}{N}, \frac{X6}{N}$$

J

X1= No instances of hawking observed
X2= One instance of hawking observed
X3= Two instances of hawking observed
X4= Three instances of hawking observed
X5= Four instances of hawking observed
X6 = Five instances of hawking observed
N = number of hawking observation assessments

Hawking Observation	
J No instances of hawking observed	44.8%
One instance of hawking observed	24.1%
Two instances of hawking observed	3.5%
Three instances of hawking observed	6.9%
Four instances of hawking observed	6.9%
Five instances of hawking observed	13.8%

Hawking Instances Per Café is determined by taking a tally of all instances of Hawking at each restaurant.

K

X1= Verbal
X2= Use of Menu
X3= Use of Card/Coupon
X4= Following Customers
X5= Blocking Pedestrian Path
X6= Host/Hostess on two side of pedestrian path

Forms of Hawking Experienced or Observed	
K Aggressive hawking - Verbal	30
Aggressive hawking - Use of menu	14
Aggressive hawking - Use of card/coupon	0
Aggressive hawking - following customers	4
Aggressive hawking - blocking pedestrian path	0
Aggressive hawking - host/hostess on two sides of path	2

A fiscal year average tells us the overall performance for a certain year. Similar to the overall cafe score, the FY Average is determined by taking the average of the 4 quarters within the given fiscal year.

$$FY\ Average = \frac{(q1 + q2 + q3 + q4)}{4}$$

Q1 = score from 1st quarter
Q2 = score from 2nd quarter
Q3 = score from 3rd quarter
Q4 = score from 4th quarter

The "% change in prior Quarter" shows by how much the current quarter improved or decreased from the previous quarter in terms of percentage.

$$\%\ change\ in\ prior\ Qtr = \frac{(X - Y)}{Y}$$

X = current quarter score
Y = previous quarter score

The "% change in prior FY Quarter" shows by how much the current quarter improved or decreased from the same quarter a year prior. For example, if we are looking at quarter 1 from the FY16/17, we are comparing it to quarter 1 from the FY15/16.

$$\%\ change\ in\ prior\ FY\ Qtr = \frac{X}{Y} - 1$$

X = current quarter score
Y = score from same quarter one year prior

The "% change from base year Quarter" shows by how much the current quarter improved or decreased from the same quarter in the base year. If the base year is FY 15/16 then we are comparing whatever is the current quarter's score to that same quarter's score in the base year, FY 15/16. For example, if we are looking at quarter 1 from the FY 17/18, we are comparing it to quarter 1 from the FY 15/16 and not from the FY 16/17 because the base year is FY 15/16.

$$\% \ change \ from \ base \ year \ Qtr = \frac{X}{Y} - 1$$

O ➡️

X = current quarter score
Y = score from same quarter from the base year

When dealing with percentages instead of index scores, the following formulas are altered:

P ➡️

$$Subcategory \ Score \ \% = \frac{x}{n} \times 100$$

X = number of sub-factor scores with a score of 1.5 or better
N = number of assessments

The following table shows the percentage score of individual cafe locations. The Overall Score is determined by the following:

Q ➡️

$$Overall \ Score = \frac{x}{n}$$

X = Sum of all individual cafe location scores.
N = number of individual locations

Report 3 -Percentage of Assessments scoring 1.5 or better (Target 90%)

Percentage of Assessments scoring 1.5 or better (Target 90%)	Fiscal Year				FY	% Change Prior Q	% Change Prior FY same Q	% Change Base Year
	Q1	Q2	Q3	Q4				
Overall								
2K Clevelander								
A Fish Called Avalon								
Andrix Cafe								
Betsy Ross Hotel								
BICE CUCINA (Cardozo Bar & Grill)								
Boulevard Restaurant								
Café Milano								
Carlyle Café								
COLOSSEUM CAFÉ								
Finnegans Way								
Five Guys Burgers & Fries								
Havana 1957								

L   M   N   O
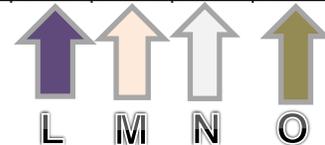
Training

The following are training slides on how each area should be assessed.

Sidewalk Café Index

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SIDEWALK CAFÉ INDEX
APPEARANCE/CLEANLINESS

The following index will be used to rate and provide a score for the appearance/cleanliness of the sidewalk.

Sidewalk Well Maintained	No sidewalk stains	No graffiti or advertisements	No litter on ground	No standing water/organic material	Odor free
Extremely well maintained					

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SIDEWALK CAFÉ INDEX
APPEARANCE/CLEANLINESS

The following index will be used to rate and provide a score for the appearance/cleanliness of sidewalk furniture.

Sidewalk Furniture Well-Maintained	Table clean, attractive and orderly	Chairs clean, attractive and orderly	Umbrella clean, attractive and orderly	Furniture safe – high quality, design, and materials	Signage well maintained and usable
Extremely well maintained					

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SIDEWALK CAFÉ INDEX
APPEARANCE/CLEANLINESS

The following index will be used to rate and provide a score for sidewalk usable.

Sidewalk Usable	No physical or visual barriers around permitted area	No stacking or pilling of chairs and storage of dishes/silverware	No specials board	No advertising and/or special signage (including on tables) signs	No food displays
Extremely well maintained					

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SIDEWALK CAFÉ INDEX
APPEARANCE/CLEANLINESS

Pull Down Comments

- Furniture blocking walkway
- Planters on sidewalk
- 1 menu board every 50 ft

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SIDEWALK CAFÉ FURNITURE - NO

Wood

Low Quality Plastic

Glass

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SIDEWALK CAFÉ FURNITURE - NO

Chairs shall be constructed of metal, or high quality recycled plastic . Upholstered chairs, benches, booths, sofas, or fluorescent or other strikingly bright or vivid colored chairs shall not be permitted.

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SIDEWALK USABLE - NO

No physical or visual barrier

No display of food

No advertising or special signage

No physical or visual barrier

No storage of dishes/silverware

SIDEWALK CAFÉ INDEX
CUSTOMER SERVICE

The following index will be used to rate and provide a score for customer service

	Menu provided with prices listed adjacent to item	Specials listed in menu or provided on separate menu with prices listed adjacent to item with terms & conditions	Automatic sharing fees/charges on menu in minimum 14 point font or N/A	Gratuity/service charge explained on all menus in minimum 14 point font and same % on each menu	Corkage fee or set up fee disclosed on menu or N/A
Menu Well-Presented					
Excellent Customer Service	VEGETARIANO 11 ... SUPREMO 11 ... SALMONE É BRIE 12.5		SIDE DISHES ... CIOUS DESSI ... PEACH COBBLER ... CRÈME BRULEE	Coffee and Dessert $47.00 Per Person + Tax 15% Gratuity is Included ...tional $12.00 Per Person, Have 3 Hours of Open Bar and Labels $3.00 Extra Per	net: Columbia Val..., medium bodied with raspberry, vanilla and Pinot Noir: Orego... oregon's three great ...dium bodied pinot with ...ck raspberry, mocha... CORKAGE FEE $15

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SIDEWALK CAFÉ MENU - YES

Actual prices for food and drink menu items in numeric format.

A price may only be displayed once for an entire menu category, if City staff determines the price disclosure is clear and not misleading.

Prices must be adjacent to name, description, photograph or image of each menu item.

Menu shall prominently display name of sidewalk café operator.

Prices must be displayed in a font size and typeface at least as large as the description.

Any applicable terms and conditions for any food or drink menu specials.
Note: Terms and conditions need to be displayed in a size and typeface at least as large as the description

Must display on menu gratuity or service charge no smaller than 14 point font.

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SIDEWALK CAFÉ MENU - NO

NO actual prices for food and drink menu items.

Prices in letters and written at the bottom of the menu.

No terms and conditions for food or drink menu specials.

Name of sidewalk café operator too small.

No menu items description.

No gratuity or service charge display on menu.

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SIDEWALK CAFÉ INDEX
CUSTOMER SERVICE

Pull Down Comments

- Specials provided verbally not on a menu
- Discount listed not adjusted on bill/check
- Sharing fee not on menu but charged
- Menu item change requested but price not provided

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SIDEWALK CAFÉ INDEX
CUSTOMER SERVICE

The following index will be used to rate and provide a score for check/bill.

Check/Bill Well-Presented	Electronic or paper bill provided	Itemized gratuities/tip	Itemized service charge, corkage fee, set up fee, or sharing fee	Itemized resort tax and sales tax	Gratuity calculated on pre-tax sale amount of food/drinks and service charges (if applicable)
Excellent Customer Service					

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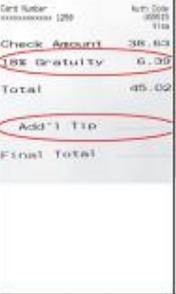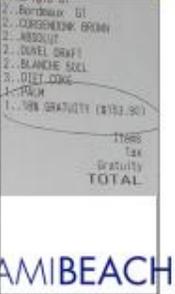
SIDEWALK CAFÉ INDEX
CUSTOMER SERVICE

Pull Down Comments

- Tipping not clear on menu or wrong tip calculated
- Had to request bill

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SIDEWALK CAFÉ INDEX
HAWKING

The following index will be used to rate and provide a score for hawking.

Hawking Observation	No hawking experienced or observed	One instance of hawking observed	Two instances of hawking observed	Three instances of hawking observed	Four instances of hawking observed	Five or more instances of hawking observed
Excellent Customer Service						

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AGGRESSIVE HAWKING

Pull Down Comments
- Verbal
- Use of menu
- Use of card/coupons
- Following customers
- Blocking pedestrian path
- Host/hostess on two sides of pedestrian path

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ALSO NOTE.....

- Is there live entertainment or speakers?
- Single use plastic beverage or stirrers?
- Is café furniture within 5 feet of an alley, pedestrian crosswalk or corner curb out?
- Is café furniture within 10 feet of bus bench/shelter?
- Was a plastic bag provided for single use carry out?

Speakers

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Conclusion

The Cafe Index program is utilized to communicate the status of the level of service regarding sidewalk cafes in Miami Beach. The results, ranging from 1.0 (very well maintained) to 6.0 (not maintained), provide an understanding of what criteria perform well and which do not. By analyzing the results, change can be made in areas in need of improvement so that the City of Miami Beach may support sidewalk cafes. Quarterly data is shared with the commission via LTC with input from responsible department(s) regarding opportunities to improve performance.

Attachment A: List of Restaurants (As of January 2020)

	Restaurant Name	Address Number	Street	SF
1.	Senor Frog's	1450	Collins Ave	283
2.	Betsy Ross Hotel	1440	Ocean Drive	418
3.	Purple Penguin Café	1418	Ocean Drive	271
4.	LA CERVECERIA DEL BARRIO	1412	Ocean Drive	331
5.	Havana 1957 Ocean	1410	Ocean Drive	572
6.	Il Bolognese	1400	Ocean Drive	342
7.	Finnegans Way	1344	Ocean Drive	495
8.	BICE CUCINA (Cardozo Bar & Grill)	1300	Ocean Drive	599
9.	Carlyle Café	1250	Ocean Drive	539
10.	Il Giardino	1236	Ocean Drive	504
11.	Sugar Factory	1144	Ocean Drive	679
12.	WILD 'N OUT (Down & Dirty Tacos)	1144	Ocean Drive	291
13.	Palace	1052E	Ocean Drive	235
14.	Margarita Beach Club (La Baguettte)	1052B	Ocean Drive	450
15.	SOCIAL (Kitchen)	1024	Ocean Drive	370
16.	2K Clevelander	1020	Ocean Drive	684
17.	Ocean Ten	960	Ocean Drive	753
18.	Havana 1957 (Paparazzi)	940	Ocean Drive	663
19.	Voodoo	928	Ocean Drive	294
20.	Mango's Tropical Café	900	Ocean Drive	860
21.	Café Milano	850	Ocean Drive	312
22.	Pelican Hotel	826	Ocean Drive	340
23.	Larios on the Beach	820	Ocean Drive	333
24.	News Café	800	Ocean Drive	537
25.	Wet Willies	760	Ocean Drive	221
26.	Starlite Hotel	750	Ocean Drive	336
27.	Boulevard Restaurant	740	Ocean Drive	342
28.	A Fish Called Avalon	700	Ocean Drive	563
29.	Ocean 7 Café	660	Ocean Drive	293
30.	Jalapeno Mexican Grill	530	Ocean Drive	731
31.	COLOSSEUM CAFÉ	510	Ocean Drive	228
32.	TGI Friday's	500	Ocean Drive	621
33.	The Place	720	Ocean Drive	518
34.	The Fritz	524	Ocean Drive	440
35.	Five Guys Burgers & Fries	1500	Washington Ave	296
36.	Havana 1957	1446	Washington Ave	486
37.	Andrix Cafe	1443	Washington Ave	188
38.	Pizza Rustica	863	Washington Ave	355
39.	A La Folie	516	Espanola Way	175
40.	Ceviche 105	1245	Lincoln Rd	287
41.	Huahua's LLC	1211	Lincoln Rd	281
42.	Doraku Lincoln Road	1104	Lincoln Rd	240
43.	Segafredo/Colony Theater	1040	Lincoln Rd	1,813
44.	Balans LC	1022	Lincoln Rd	2,059

#	Name	No.	Street	Value
45.	Finnegans Two	942	Lincoln Rd	858
46.	Groovy's Pizza	938	Lincoln Rd	695
47.	Books & Books of Lincoln Road Inc.	927	Lincoln Rd	1,433
48.	Carmelo Family Kitchen (former TOCAYA)	920	Lincoln Rd	835
49.	Meat Market	915	Lincoln Rd	1,443
50.	LA CERVECERIA DEL BARRIO	836	Lincoln Rd	1,426
51.	MONTALCINO (Sibilla)	833	Lincoln Rd	1,225
52.	Havana 1957	819	Lincoln Rd	2,088
53.	Maya's Tapas & Grill	809	Lincoln Rd	1,226
54.	Starbucks #8251	749	Lincoln Rd	319
55.	Spris Inc.	731	Lincoln Rd	1,349
56.	TAVERNA	719	Lincoln Rd	1,308
57.	Nexxt Café	700	Lincoln Rd	1,414
58.	4D Lincoln LLC	670	Lincoln Rd	224
59.	Pizza Rustica	667	Lincoln Rd	1,252
60.	HAAGEN DAZS (16 Handles)	665	Lincoln Rd	240
61.	KANSAS (El Machos Tacos (former Sugar Factory))	647	Lincoln Rd	1,242
62.	BAROLO (Il Bolognese)	626	Lincoln Rd	1,259
63.	Rio Station Juice Bar Inc	625	Lincoln Rd	1,084
64.	7 SPICES (Freddo)	610	Lincoln Rd	1,121
65.	Cantinetta Restaurant	607	Lincoln Rd	1,648
66.	Starbucks #13007	605	Lincoln Rd	392
67.	Sushi Samba Dromo	600	Lincoln Rd	1,386
68.	Tapelia (fmr. Montaditos)	551	Lincoln Rd	1,283
69.	Rosinella (Portofino)	525	Lincoln Rd	1,370
70.	Yuca Restaurant	501	Lincoln Rd	856
71.	Shake Shack	1111	Lincoln Rd, Apt 14	351
72.	Nespresso	1111	Lincoln Rd, Apt 9	252
73.	Haagen Daz	1670	Collins Ave	144
74.	SBarro	1668	Collins Ave	70
75.	Rosetta Bakery	1666	Collins Ave	69
76.	THE ALLEY PIZZERIA	1433	Collins Ave	-
77.	Cavalier Hotel	1320	Ocean Drive	-
78.	CHICKEN BRASA	1260	Washington Ave	-
79.	MIU's TEA	1520	Washington Ave	57
80.	Hiro's Sushi Express South Beach	1518	Washington Ave	42
81.	Sriracha House Fast Food	1502	Washington Ave	116
82.	Sfilatino LLC / DBA Pane & Vino	1450	Washington Ave	105
83.	Moshi Mishi (Sushi Yama Japanese)	1448	Washington Ave	106
84.	Grafa Pizza	1357	Washington Ave	77
85.	Juice & Java II Inc	1346	Washington Ave	56
86.	Peppers Burrito Grill	1238	Washington Ave	-
87.	MIAMI FRIED CHICKEN	855	Washington Ave	-
88.	Bolivar Restaurant	841	Washington Ave	114
89.	Iron Sushi	840	Washington Ave	16
90.	La Ventana	710	Washington Ave	69
91.	Panizza Bistro	1229	Lincoln Rd	98

92. Yogen Fruz	521	Lincoln Rd	132
93. CALA (Leslie Café)	1244	Ocean Drive	297
94. ICON (Prime Time)	860	Ocean Drive	383
95. Kantina (Deco Grill)	834	Ocean Drive	324
96. Oliver's Bistro (Columbus Restaurant)	736	Ocean Drive	332
97. Caffe Di Mauro		Washington Ave	
98. Baires Grill	1116	Lincoln Rd	394
99. Rosa Mexicano South Beach	1111	Lincoln Rd	603
100. Rio Station Grill 2 (former Aura) Restaurant		613 Lincoln Rd	929
101. Lola Restaurant Grill	1223	Lincoln Rd	112